

Terms and Conditions.

Welcome to Reformer Pilates Training Institute's website. By accessing and using this website, you agree to abide by the following terms and conditions. If you do not agree with these terms, please refrain from using our website.

These terms and conditions apply to all visitors, users, and others who access or use the website.

Use of Website:

You are permitted to:

- Browse and access information provided on our website for personal or educational purposes.
- Register for training programs and courses offered by Reformer Pilates Training Institute, subject to our registration policies.
- Share content from our website through social media channels using the provided sharing tools.

You are prohibited from:

- Using automated scripts, bots, or any automated means to access, monitor, or copy any content from our website without prior written permission.
- Engaging in data scraping, data mining, or any activity that extracts or collects information from our website without authorization.
- Modifying, adapting, translating, or reverse-engineering any portion of our website or its content.
- Attempting to gain unauthorized access to our website's systems or networks.

We reserve the right to

- Monitor and track usage of our website to ensure compliance with these terms and conditions.
- Suspend or terminate access to our website, temporarily or permanently, for any user who violates these terms.
- Take legal action or report violations to appropriate authorities if deemed necessary.

Intellectual Property Rights:

All content, trademarks, and intellectual property rights associated with the website are owned by Reformer Pilates Training Institute.

You may not:

- Use, reproduce, modify, distribute, or publicly display any content from our website without prior written permission from us.
- Use our trademarks or logos in any manner that implies endorsement or affiliation without our express consent.

Registration and Accounts

If applicable, you must create a user account to access certain features of our website.

- You agree to provide accurate and complete information when creating your account.
- You are responsible for maintaining the confidentiality of your account credentials and for all activities that occur under your account.
- Notify us immediately of any unauthorized use or security breach of your account.

Payment and Refunds.

No Refund Policy

All course fees are non-refundable. In the event that a student chooses to withdraw or discontinue the course at any stage, no refunds will be issued under any circumstances.

Fees, tuition, or charges for training programs are outlined on our website and subject to change.

- Payment methods, billing cycles, and applicable taxes are specified during the registration process.
- Refunds or credits may be issued under specific conditions, such as withdrawal deadlines or program cancellations.

Minimum Hour Requirement

Students are required to complete a minimum of **80 verified training hours** in order to qualify for the final examination.

Attendance & Participation Requirement

- Students must attend scheduled sessions on time
- Missed sessions are the student's responsibility to make up
- The institute is not obligated to reschedule missed sessions

Make-Up Sessions

- Make-up sessions (if offered) may incur an additional fee
- Are subject to instructor and studio availability

Termination of Communication & Academic Standing

Once a student has withdrawn from the programme, they are no longer considered an active student of the institute. Any ongoing training support, scheduling, or academic engagement will be discontinued.

Exam Eligibility The final examination will only be made available to students who have successfully met the minimum 80-hour requirement. Students who do not meet this requirement will not be eligible to sit for the exam.

Certification Discretion

Certification is not guaranteed upon course enrolment. The institute reserves the right to withhold certification if a student does not meet:

- Required hours
- Practical competency
- Professional standards

Certification Eligibility

Certification and examination eligibility are strictly limited to students who have fully completed the required programme hours and assessments within the institute. Students who withdraw before completion will not be eligible for certification or examination.

External Training

Training undertaken outside the institute will not be accepted or credited toward certification unless explicitly approved in writing in advance as part of a formal recognition or transfer agreement.

Re-Entry to Programme

Students who withdraw and later wish to rejoin may do so only at the discretion of the institute, subject to availability, updated fees, and re-enrolment conditions.

Code of Conduct

The institute reserves the right to remove a student from the program (without refund) in cases of:

- Disruptive behaviour
- professionalism
- Failure to adhere to institute standards

Scheduling & Changes

The institute reserves the right to:

- Adjust schedules
- Change instructors
- Modify course structure

Students will be informed in advance where possible.

Privacy Policy:

Our privacy practices regarding the collection, use, and protection of personal information are governed by our Privacy Policy.

- By using our website, you consent to the collection and use of your information as described in our Privacy Policy.
- Information about cookies and tracking technologies used on our website is also outlined in our Privacy Policy.

Disclaimers and Limitations of Liability:

We make no warranties regarding the accuracy, completeness, or reliability of the information provided on our website.

- We are not liable for any damages arising from the use of or inability to use our website or services offered by Reformer Pilates Training Institute, including but not limited to direct, indirect, incidental, consequential, or punitive damages.

Governing Law and Dispute Resolution:

These terms and conditions are governed by the laws of Kenya, without regard to its conflict of law provisions.

- Any dispute arising from or relating to these terms shall be resolved exclusively in the courts of Kenya, or through arbitration if agreed upon by both parties.

Changes to Terms and Conditions:

We reserve the right to modify or update these terms and conditions at any time.

- Changes will be effective immediately upon posting to our website.
- It is your responsibility to review these terms periodically for updates.

Contact Information:

If you have any questions or concerns regarding these terms and conditions, please contact us at:

- Reformer Pilates Training Institute
- Address: Nairobi, Kenya
- Phone: 0742345097
- Email: info@reformerpilatestraininginstitute.co.ke

Thank you for visiting Reforma Pilates Training Institute's website and for your cooperation in complying with these terms and conditions.